Deloitte.

Crunch time series

Turn out the lights—

and turn on the power of Al

Deloitte + HighRadius deliver autonomous finance of the future, now.

What if Finance delivered more value and demanded less attention?

That's the vision of *Lights Out Finance*™—going beyond automating task-specific processes to a state where automation helps drive an entire enterprise function—not with comparable results, but with better ones.

What if Finance delivered more value and demanded less attention?

The version you're reading offers a glimpse even farther down that road. HighRadius is a finance operations platform that has real-world experience putting the principles of Lights Out Finance™ into action. Its artificial intelligence (AI), machine learning (ML), and predictive capabilities help CFOs to better manage their workflows in order to realize the vision of touchless transactions and capture the value of autonomous finance on their terms.

The HighRadius Autonomous Finance Platform continuously learns from ever-flowing finance and accounting transaction data. It is designed to predict business outcomes to help drive proactive decision-making, which can help with

improving cash forecasting and working capital management while enhancing the customer experience. With Al-powered autonomous finance capabilities, HighRadius is disrupting the way CFOs and their teams execute key finance operations such as credit management, collections, and cash applications.

The pages that follow will build the case for Lights
Out Finance™ and share a vision for the future
of autonomous finance operations. Later, we'll
come back with more specific insights on how the
Deloitte + HighRadius alliance can bring Al-driven
autonomous finance operations—with a focus on
Order to Cash (OTC)—to reality, today.

Three layers of architecture, one standard of performance

The HighRadius Autonomous Finance platform is built on three critical architectural layers: domain-specific Big Data, Intelligence and Automation, and User Experience.



Domain-specific Big Data:

The aggregation and continuous growth of domainspecific transactional data serves as the foundation for the dynamic behavior of the Autonomous Finance platform. The platform processes more than \$7.7 trillion in financial transactions every year, which form the core data layer.¹



Intelligence and Automation:

Powered by AI, Machine Learning, Robotic Process Automation, and Natural Language Processing, this layer makes it possible for the HighRadius Autonomous Finance platform to offer more than 13 AI and natural language processing (NLP) use cases and more than 1,000 robotic process automation (RPA) bots, all as out-of-the-box digital transformation capabilities for the office of the CFO. The solutions go beyond theory and are rooted in practical applications of AI with clear use cases.



User Experience:

Users can access the Autonomous Finance platform through an Experience layer that spans enterprise web-based user interfaces (UIs), mobile UIs, touch and speech-enabled UIs, digital assistants, and connected workspaces.

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First, a couple questions.















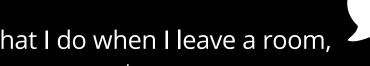


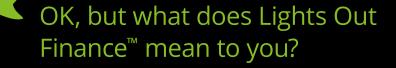




What does Lights Out mean to you?

It's what I do when I leave a room, to save resources.





I don't get it. How can Finance operate in the dark?



It's not the dark. It's a new horizon, actually. (We'll explain.)

Wait, where are we going?

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Several years ago, Finance got excited about what automated technologies could do for its organization. Imagine what could happen when you layered robotic process automation (RPA) or artificial intelligence (AI) onto a function that performed a lot of rote activities, often at the expense of more strategic and value-added work. The possibilities were tantalizing—but the solutions were viewed less through an end-to-end lens to achieve outcomes and more to streamline individual tasks. Trumpeted as the next big thing for Finance, automated technologies may not have achieved their true potential because expectations were set too low for technologies that, when implemented in a true strategic fashion, could reshape Finance.

At the same time, pressures skyrocketed for CFOs and finance leaders. More and more, Finance is being pushed to execute a greater volume of transactional processes while also delivering more forward-thinking, strategic insights without adding resources—and adding value through one can't come at the cost of the other. External forces continue to bear down on Finance as well: The talent crunch is real, as is the constant stream of global disruptions, from geopolitics to social unrest. Those disruptions are making business cycles anyone's guess and forcing entire organizations to pivot quickly. Of course, Finance is expected to keep going, no matter what whether or not its data, technology, processes, and people are up to the challenge.

O200 An overwhelming 92% of

An overwhelming 92% of CFOs expect to embed more technologies and automation into their operations.²

Finance is expected to keep going, no matter what—whether or not their data, people, processes, and technologies are up to the challenge.

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In the face of all this, finance leaders are right to wonder how to truly streamline operations, get the best out of their talent, and partner at higher levels across the organization—all while getting the books closed on time. We have an idea—let's turn the lights out on back-office Finance—moving from automating task-specific processes to running autonomous finance operations. We call it Lights Out Finance.™ It's a principle of Dynamic Finance foundational to building a new agility and resilience within the function and is

enabled by comprehensive platforms—connecting data, technology, process, and people—that can autonomously support end-to-end finance operations. With Lights Out, Finance can lend guidance on new business models, increase efficiencies, provide more predictive inputs for planning and forecasting, and track, monitor, and move the function closer to a true dynamic capability—all while providing better business support and higher value for the business.

You're probably doing this at home already.

Think about how you interact with your smart home system. You ask it a question—"What's the weather?"—and it answers quickly. It's interactive, simple to use, multifaceted, learns what you need, and connects the many apps and digital tools that make your life easier. Now apply those principles to Finance. That's Lights Out Finance™: It works when you need it to, at scale and speed, and you can always dial it back or change the individual tools you need. Up and down, add and subtract. Lights Out lets you have it both ways.

We have an idea—let's turn the lights out on back-office Finance—moving from automating task-specific processes to running autonomous finance operations.

Wait, where are we going?

Lights Out is happening in organizations across industries, introduced by finance leaders who see the potential in autonomous business processes that allow their people, and their business, to do more: to partner more strategically across the business; to provide clean data instantly; and to answer almost any question that comes up, while focusing less on the transactional processes that keep the bills paid and the books closed.

Lights Out allows the function to answer more "what if" questions while still answering the "what

happened" queries. Leaders at these organizations

have reset their expectations and are looking for ways automation technologies can deliver highly intelligent and resilient finance operations when deployed in a strategic, end-to-end way.

And by the way—Lights Out isn't an all-ornothing deal. We'll show you how you can deploy capabilities when and where you feel ready, aligned with your organization's strategic goals and long-term visions for the future. 44%

Forty-four percent of advanced adopters of intelligent automation are already implementing end-to-end automation as part of their intelligent automation strategy.³





















Lights Out allows the function to answer more "what if" questions while still answering the "what happened" queries.

What exactly do you mean by Lights Out?

Lights Out means finance operations that leaders can set and forget, like a slow cooker: easy, reliable, and in need of little to no human attention. Here's what we mean:





What exactly do you mean by Lights Out?



Data

Clearly defined end-to-end data strategy and structure with real-time continuous data that enables instant insights and alignment of actuals and plan.

What Lights Out looks like:

- Standardized data infrastructure
- Globalized master data and definitions
- Single source of truth



Technology

A combination of technologies that enable touchless transactions and autonomous operations, prompting human intervention on an exception basis.

What Lights Out looks like:

- Dynamic rules-based ingestion, analysis, and processing of routine transactions
- Al augmented, in-transaction, real-time information supporting decision-making
- Humans and machines working together to enable the right action, at the right time



Process

Lean and efficient centrally organized teams oversee standard process design and execution to keep processes streamlined and governed correctly.

What Lights Out looks like:

- Consistent, standardized, and repeatable policies and procedures
- Reduced manual intervention and touchpoints
- Governance models that monitor KPIs and compliance through Global Process Owners (GPOs) and Centers of Excellence (COEs)



People

Finance workforce that goes beyond the numbers—not only identifying trends, but also explaining potential implications—to tell the story of an organization's future.

What Lights Out looks like:

- Time to focus on strategic work that adds value
- Emphasis on both technical finance and human skills, like problem
 solving and communication
- Elevated workforce experience enabled by humans and machines each doing what they do best



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So, what enablers do I need?



It's a good question, and the answer starts with another question: How Lights Out are you now? No matter the destination, here are the enablers that can make Lights Out work, no matter where you choose to turn your dials.



Standardized processes that enable automation and improve efficiency and efficacy

Cloud-based ERP through a single platform that reduces

Automated and purpose-built technologies—including

Self-corrective tasks—utilizing RPA and advanced AI

capabilities—that improve accuracy in complex transactional

cognitive and machine learning capabilities—that free up human

technology redundancy and can shorten close cycles

time to do more value-added work

environments



Advanced analytics and self-service capabilities that provide automatic insights and real-time reporting



Standardized data that allows for the agility to change course and strategy as needed



Flexible service delivery models that include workers, robots, and algorithms (think humans and machines working together to bring out the best in each other)



Systemically configured and automated controls framework **geared toward risk sensing** that operates around the clock across the entire chain of processes; Lights Out won't work without those vital guardrails

With the right mix of capabilities to support your vision, your Lights Out road map can lead to an evolved finance organization driven by insight, analysis, and outcomes, instead of transactions and the same processes over and over.

A deeper look into technology enablers

The combination and interplay between technologies is a critical element of going Lights Out. Technology layers are streamlined and integrated: core ERP, domain-specific solutions, robotics and intelligent automation, and autonomous business processes all work together to meet your desired business outcomes.

Robotics and intelligent automation coupled with autonomous business processes

Robotics and intelligent automation

• RPA and cognitive to automate repetitive, rule-based activities

Autonomous business processes

• Al-augmented, in-transaction, real-time process execution

- Automating the remaining repetitive and manual tasks
- Improving data quality and shortening transaction processing time
- Working on top of existing IT systems and infrastructure to autonomously execute critical processes

Portals and point solutions with embedded technologies

Portals and point solutions

 Leveraging digital technologies like machine learning, speech recognition, natural language generation (NLG), analytics, blockchain, and computer vision

Data input solutions

- Link to upstream processes, serving as process input
- Data and information from upstream process is complete and first-time right
- Automating end-to-end processes with a combination of digital technologies embedded in platforms and point solutions
- · Streamlining upstream process by automating interactions with internal stakeholders (but outside Finance) and external stakeholders

Finance core modernization

Cloud ERP

- Fully scalable architecture
- Improved security and control
- Enables easy and fast implementation of advanced capabilities such as machine learning

In-memory compution

- Increased speed of data processing and analysis
- Improved reporting capabilities
- Ensures consistent data structure. providing one source of truth

Automated workflow tools

- Create lean and efficient workflows
- Notify and engage with key users when needed
- Increase the level of automation provided by the ERP

- · Creating a fast, scalable, and powerful source of financial data
- Increasing security and control while











Turn it up, turn it down.

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Lights Out isn't all or nothing. Imagine a dimmer switch that allows you to turn the lights up and down as needed, but for

steps appropriate for where your organization is on the journey. Define

your finance function instead. At its core, Lights Out is about taking

your vision and name your goals, and then use the dials to create a

combination of outcomes that complement each other.

lens, producing better outcomes and creating agility in your function. When you invest in your foundation, you're setting the stage for a more

Remember, it's the combination factor that provides an end-to-end

flexible, dynamic capability that can handle whatever the future holds: changing business objectives, market forces and disruptions, social

unrest and geopolitical change, and more. Wherever you land, the dials

will help you adjust for your organization's unique challenges—and achieve your unique goals as well.

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"Powering up" key capabilities

"Powering up" key capabilities will allow you to turn down the lights across finance operations. How far you go is up to you and your organization. In the world of Dynamic Finance, going Lights Out is an imperative—and so are the human guardrails and digital watchdogs that send up the right signals when the machines aren't working as they should. It's the right combination of humans and machines that allows Finance to go Lights Out.













Key capabilities	Get started	Progress	Lights Out
Standardized processes	[][]		[]]
Cloud-based ERP through a single platform			
Automated and purpose-built technologies	[][]	<u> </u>	[]]]
Self-corrective tasks			
Advanced analytics and self-service capabilities			
Standardized data		<u> </u>	[]]
Flexible service delivery models		<u> </u>	
Systemically configured and automated controls framework geared toward risk sensing			













OK, but why?

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Because Lights Out can speed up Finance's journey from back-office book closer to true strategic partner, now and for the future. Because rote processes that require too much time from human employees belong in the past, cost more, and produce less. Because with Lights Out, Finance can truly turn digital, scale up and down based on business demands, reduce costs, and do more, better.

Here are a few benefits of Lights Out:

- Insight generation and analysis of cash flow, balance sheets, profit and loss, and more, enabled by technologies such as AI and predictive analytics
- Clean data and data standards that allow business units to operate cohesively and quickly (but don't panic: Al-enabled selfcleaning data is real, so data can be cleaned as you go)
- Scenario-based planning and decisionmaking that allow for organization-wide standardization and a proactive approach to issue resolution

- Cost reduction that benefits your talent and technology strategies, as well as the bottom line
- Human workers who can do more by leveraging untapped talents
- A more engaged finance workforce that delivers value to the business through forward-looking analysis and storytelling
- Flexible and efficient finance operating model to keep in line with changing and emerging business needs
- Digitization for the long term, with opportunities to scale



What happens when you turn the Lights Out

For some organizations, Lights Out isn't just an idea. With the right playbook and careful consideration of their goals, finance organizations across industries are taking the concepts of Lights Out and are shifting their goals from transactions to outcomes, and their futures from disconnected and siloed to strategic and streamlined. With forward-thinking strategies that set end-to-end process automation as the goal, these organizations are exploring what's possible and making it real. While the challenge may seem daunting, just imagine what Lights Out could mean for you and your finance function.

Hard to picture? No problem—let us illustrate an example of what Lights Out could look like: .





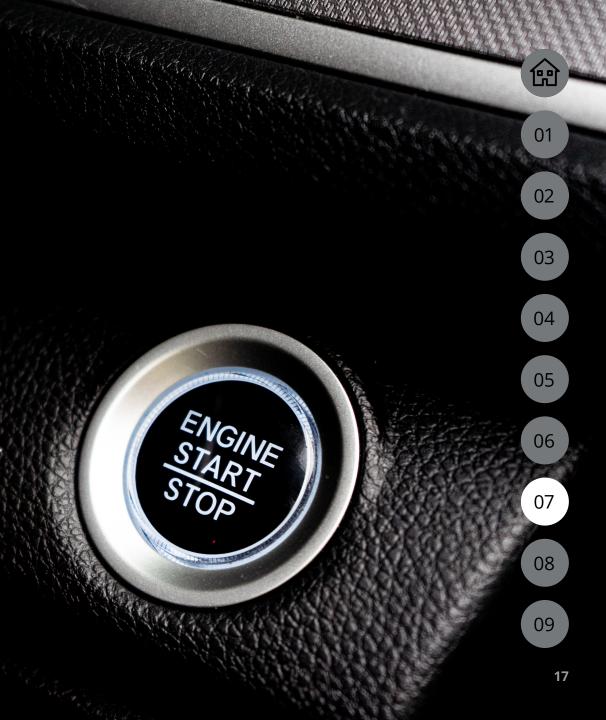


New wheels, new processes

You've test-driven the car you want, and you're on the website, customizing your new vehicle with all the features the automaker offers: wheels, sound system, driverless functionality, leather seats, and everything else you're looking for. You put down your deposit, arrange payment, and receive an email confirmation that you're on the list for this car—and then you immediately get another that says the car is delayed because parts are unavailable. While a manufacturing delay might be irritating, this entire ordering process—and your up-to-the-minute status updates on your new car—have been made smoother for you, the consumer, because the car manufacturer's finance unit has gone Lights Out.

Here's what Finance could do:







Procure-to-pay

Touchless technologies have collated the orders of the day and provided a detailed list of what parts are needed: number of batteries, types of rims, speaker parts, and everything else needed. Now that the manufacturer knows exactly what it needs, it has automated the process:

- Checked inventory and part sourcing, and received an update from the vendor when parts will be delivered (Spoiler alert: parts are delayed.)
- Showed potential lowered margin if the needed part is fast-tracked to meet consumer demand and options for alternative sourcing to expedite fulfillment. (Human intervention here makes sense as Finance can NOW focus on strategic decision-making weighing the margin impact of expedited sourcing versus consumer impact of delayed fulfillment.)
- Communicated an updated fulfillment date back to you, the consumer, along with real-time visibility into where the car is in the manufacturing process
- Automatically created purchase orders (POs) after all necessary system built-in checks
- Automatically paid invoice submitted through vendor portal after automated checks such as "No PO, no pay" and duplicate invoice were completed



Real-world impact

With touchless procure-to-pay, a client

resulting in more effective and efficient invoice processing and eliminated manual

invoice entry, resulting in \$260 million in

achieved an improved PO process

working capital benefits.

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Order-to-cash

For the consumer, all the relevant financial hurdles have been automated, expediting the purchasing and financing processes. For Finance, that relieves the human workers to do higher-level work, such as solving procurement problems that these technologies aren't equipped for. Here's what going Lights Out did for the order-to-cash process:

- Took an initial deposit through automated technologies and cash application solutions with advanced (partial) payment posting algorithms and machine learning (ML) capabilities, driving high auto-match hit rates and automatic postings into the ERP system
- Triggered the creation of an order fulfillment request and downstream manufacturing processes

- Executed credit management processes with robotic and cognitive automation, dynamic workflow, data analytics, and real-time triggers to review credit risk exposure
- Took payment through the automaker's consumer finance service, connecting the manufacturer's B2C portal to the financing service's systems; ML and cognitive automation detected anomalies in billing and proactively intervened, if needed



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Real-world impact

With nearly 40% of payments requiring

automated its cash application process

with ML, leading to an average invoice-to-

payment match hit rate of more than 90%.

manual intervention by accounts

receivable (AR) associates, a client

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Record-to-report

While the record to report process is not customer-facing, for Finance it is as critical as the order is to the customer and inventory fulfillment is to procurement. Being able to automatically attach accurate account coding and dollars to a buy/sell transaction throughout its lifecycle not only reduces level of effort for back-end accounting, it also enables faster monthly/quarterly closes and forward looking reporting:

- Automated journal entries translate the customer sales and inventory purchases to ensure the transaction revenue and expense are recorded timely and accurately
- Reconciliation of accounts are automated and completed on a recurring basis requiring only validation of exceptions
- Period end accruals are projected through predictive analytics and allocations are automatically calculated to expedite the close process

- Continuous process analytics identify anomalies (out of balances, unusual variances, etc.) that impact ability to close timely
- Automated real-time reporting on profit margins, product costs, revenue forecasts and other analytics support both internal and external reporting



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Real-world impact

Hours spent on manual, error-prone, and

repetitive reporting tasks were unlocked

client, resulting in 94% less time compiling

refocused on partnering with the business

by implementing natural language

generation-driven reporting for one

monthly reports—time that could be

to unlock new value.

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Getting started.

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Just as Lights Out is about small steps and gradations of change, so is getting started on your journey. Any good playbook starts with a few questions: What's our reality now, and where do we want to go?

As you consider Lights Out for your organization, here are more questions to consider asking:

- Most important, what exactly do you want to achieve? What benefits are you hoping to receive?
- How touchless do you want your processes to be, and why?
- How ready is your data? (Read: homogenous, streamlined, and clean—but again, don't worry if it's not. You can still turn the lights out on your data with touchless data cleansing. It's a challenge, not a roadblock.)
- Do you feel confident in your organization's standardization processes and approaches for consistency, or do those need some attention as well?

- How much change will you need in terms of talent? Do you have the right people with the right skills?
- How good is your organization at change management? (Hint: Your people will truly need to know that automation, and change, are not the enemies.)
- How advanced do you want your technologies to be?
- What needs to happen in your finance function to get started, and why?
- What, at the very top, is your strategic objective for your finance function? (Think big, and then we'll start small together.)

It's crunch time.



William Cott Cott

A finance function built for the future is dynamic, risk-sensing, and able to react to any disruption that comes its way. The past few years have shown us just how vital it is for Finance to pivot quickly and react in the moment to dynamically support to the enterprise. Key to that is automated processes and an embracing of the technologies that allow Finance to partner with the business in deeper, more strategic ways—without adding resources and costs to the back office.

That means turning the lights out, which will allow finance leaders to increase their business partnering abilities while future-proofing Finance. It's a shift from transactions to outcomes, and from rote processes to insights and analysis, which only Finance can provide. Imagine a silo-less function with an integrated ERP, real-time data availability, and next-generation roles and skills for finance workers—and the added ability to help an organization tell the story of its future. With the right playbook and understanding of how to turn the dials, a finance function can achieve all of this. That's Lights Out Finance™—and it's a new horizon.

A finance function built for the future is dynamic, risk-sensing, and able to react to any disruption that comes its way.

HighRadius 101

HighRadius offers next-generation autonomous software that is data-driven. It uses AI to continuously learn and adapt its behavior based on the ever-changing underlying transactional data creating real-time human-plus-machine experiences. The HighRadius Autonomous Finance Platform complements an organization's core enterprise resource planning (ERP) system and can be a key element of the integrated technology layers that power Lights Out Finance™. It offers a modular approach to the process of "turning the dial" described earlier in this report.



HighRadius 101



Autonomous Receivables, part of the HighRadius Autonomous Finance Platform, is an Al-enabled, end-to-end Order to Cash process automation platform that drives end-to-end process efficiencies. It powers data-driven and proactive decision-making to deliver positive working capital impact, improve cash flow, address revenue leakage, and enhance customer experience. Autonomous Receivables includes five modules across the full receivables life cycle:

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Credit Management

HighRadius Credit

Management provides

risk monitoring for better

visibility into customers'

debt reserves. Businesses

can proactively follow up

with critical customers by

prioritizing them based on

proactive and real-time credit

portfolios, helping control bad

Collections Management

With Collections Management,

companies proactively identify

possible late-paying customers

before they become delinquent

through AI-based payment

date prediction and dynamic

customer segmentation. This

results in improved days sales

collections that helps collectors

act on accounts at risk before

they become delinguent. The

focus on recovery strategies

for critical customers while

automating the collections process for low-risk customers and the associated manual,

repetitive tasks.

collections team can then

outstanding (DSO) and cash

flow. It's a paradigm shift

from reactive to proactive



Deductions Management



Cash App

HighRadius Cash App improves cash posting rates with Al-powered automation that drives improved efficiency

and customer experience. The timely and accurate cash posting minimizes unapplied

cash, providing collectors with the latest aging data and updated credit exposure. The system has greater than 90% automation rates and is fundamentally different from

traditional optical character recognition (OCR)-based

solutions.

EIPP

With Deductions Management, businesses prevent revenue leakage by resolving disputes faster and proactively identifying and recovering invalid deductions.

With electronic invoicing presentment and payment (EIPP), companies can improve customer experience through self-service portals that support more than 150 payment methods, 15 languages, and invoice delivery in various formats such as emails, e-fax, electronic data interchange (EDI), and portals. EIPP also provides faster payments through multiple payment options and formats, resulting in improved cash flows and reduced DSO.

their payment trends, change in risk class, and blocked orders for faster recovery.

What does that mean for your OTC perfomance?

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Greater efficiency, effectiveness, margin improvement, cost savings, and DSO improvement. As a practical engine for putting Deloitte's Lights Out Finance™ into practice, it's a solution CFOs can appreciate. But just as importantly, it transforms the end-to-end order-to-cash process in ways leaders across the company will understand, because it brings the people and process transformation that complements the technology in play.

Making a difference

By continuously analyzing millions of transactions that flow through the order to cash functions, HighRadius allows customers to automate repetitive work and transaction processing and flag high-priority transactions and customers for human review and input.

To date, HighRadius has executed:

More than

2,400

finance transformation projects for 800+ companies⁴

\$7.7 trillion

of annual financial transaction data

HighRadius brings to the table:

More than

Al and NLP use cases

More than

1,000 RPA bots

HighRadius + Deloitte in action

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We explored what Lights Out Order to Cash could look like previously in this report, but the question is: Can you make it happen today? The answer is yes!

The Autonomous Finance Platform can help transform the collections process from a manual, time intensive transactional process to a largely touchless, insights driven one that enables process velocity as well as enhanced reporting and business partnering



Domain-specific Big Data:

The core layer of Big Data in the Collections Management product includes thousands of historical customer data points across payment, dispute, and purchase to pay.



Intelligence and Automation:

These datasets are analyzed to predict the payment date for every invoice and dynamically segment the customers using AI and ML algorithms such as Random Forest and K-means Clustering.



User Experience:

The platform enhances end collectors' experience with datadriven insights that tell them who to contact, when to contact, and how. HighRadius has its own Al and NLP-powered digital assistant named Freeda that can perform the day-to-day finance operations. From

to providing smart suggestions based on the call, Freeda provides a smart assist for accounts receivable

organizing the collectors' worklists

(A/R) teams.

Accelerate your Lights Out Journey with HighRadius + Deloitte

The transformation to Lights Out Finance™ doesn't happen in a vacuum. The way forward is to see the big picture. That includes taking a wide snapshot of the enterprise: Is everyone clear on what they want from a finance function that can become "Lights Out"? And, are the talent and process foundations in place to not only drive that change, but also benefit from it?























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Answering these questions requires an end-toend approach as well—one that combines leading capabilities from multiple dimensions. Deloitte's deep understanding of industries and businesses, paired with the Al-powered automation capabilities HighRadius brings to finance, offer a holistic approach that can take Lights Out Finance™ from the whiteboard to reality. When embarking on a digital transformation program, one of the key areas of focus for finance leaders is speed to value. Can you realize significant value from the transformation in less than six months to a year? Partnering with a technology provider who has domain-specific Alpowered solutions—and a professional services firm who deeply understands your business and

how to derive more value from autonomous business operations is one of the best ways to achieve this speed to value. HighRadius + Deloitte provides a collaboration that can accelerate your Lights Out journey by providing a next-generation autonomous finance platform coupled with finance transformation and domain experience to help you chart the path forward.

When embarking on a digital transformation program, one of the key areas of focus for finance leaders is speed to value.



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This turbo charges the productivity of finance teams, allowing them to focus on end-to-end autonomous finance strategy, not just delivery, and can dramatically increase their contribution to the overall business by combining the power of humans with machines.

To help finance organizations generate value from their digital transformation initiatives, HighRadius + Deloitte delivers with a Speed-to-Value approach in two phases—Fast Track and Optimize.



Fast Track: In this phase of the digital transformation journey, a subset of the overall project requirements is considered and rapidly deployed by leveraging out-of-the-box capabilities of HighRadius' Autonomous Finance platform.



Optimize: In the Optimize phase spanning the following three months, the remaining business requirements, which include high-value customization/enhancements, are implemented.

With the Speed-to-Value approach, finance leaders can achieve actual business value quickly from the start of a HighRadius implementation. It is radically different from the traditional approach, where you have to wait months (or even years) for a "complete deployment" before you start to see value in your investment.

Acknowledgments

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Endnotes

- 1. <u>Elier Suarez Mas, Vikram Gollakota, Nathan Rader, Abhinav Shrivastava</u> (<u>HighRadius</u>), <u>email interview</u>, <u>December 1, 2022</u>.
- 2. <u>Deloitte, CFO Signals</u>*: 4Q 2021, 2021. Survey included 130 CFOs from the United States, Canada, and Mexico.
- 3. <u>David Wright et al., "Automation with intelligence," Deloitte Insights, 30 June 2022.</u>
- 4. <u>Elier Suarez Mas, Vikram Gollakota, Nathan Rader, Abhinav Shrivastava</u> (<u>HighRadius</u>), <u>email interview, December 1, 2022.</u>

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